# **DRIVING FREIGHT FORWARD**





## **VIDEO CHAT WITH WEBB ESTES**

Our President and COO shares the significant investments and impacts Estes has made over the year. <u>Watch here</u>!

## LTL INDUSTRY TRENDS AND INSIGHTS

To help meet big box retailers' strict delivery requirements, shippers are seeking reliable carriers like Estes to make sure their shipments arrive on time and as promised. In addition to Estes' best-in-class guaranteed delivery solutions, our Estes Retail Guarantee<sup>™</sup> provides up to twice the financial guarantee should shippers ever incur a chargeback fee resulting from Estes missing an appointment. Learn more.





# THE LATEST FROM ESTES

Estes is committed to doing right by our customers and the planet. That's why we continue to invest in eco-friendly freight solutions like Renewable Natural Gas (RNG) trucks, electric forklifts, solar powered terminals, route optimization technology, and more. <u>Watch to learn</u> <u>more</u>.

#### **SHIP SMARTER**

New to freight shipping with Estes or looking for LTL shipping best practices and requirements? Estes' Shipper's Guide has you covered. Check out this handy resource for help navigating freight services, classifications, hazmat shipping, packaging and labeling, and much more. Download Our Guide.





### **GOING THE EXTRA MILE**

Estes' commitment to delivering exceptional service is reflected in the results of two recent customer surveys. In the Mastio LTL Carrier Customer Value and Loyalty Study, Estes was reported to provide the best value of all its national competitors and once again improved across nine of the top 10 performance categories. And the results of Estes' Customer Satisfaction Survey showed that 73% of our customers rated Estes a 9 or 10 out of 10 overall. Read about the <u>Mastio</u> and <u>Customer Satisfaction</u> surveys.

Estes Gives Back: Bike Donations • Children's Hospital • Company Causes



Been There. Shipped That. This holiday season, Estes will once again partner with Wreaths Across America to deliver wreaths to veteran cemeteries and pay tribute to our fallen heroes. Learn more.

